

DHL EXPRESS
Services & Surcharges



2020 Update - ST. VINCENT, ANTIGUA, ANGUILLA, ARUBA, DOMINICA, GRENADA, ST. KITTS, ST. LUCIA, MONTserrat, TURKS AND CAICOS, BONAIRE, ST. EUSTATIUS, NEVIS, ST. BARTHELEMY

OPTIONAL SERVICES

DHL Express offers a wide range of optional services – from non-standard deliveries and billing options to climate neutral shipping. You have the flexibility to choose the best service for your needs with our express delivery services worldwide.

Name	Description	How we charge	Additional Charge
Duties and Taxes Paid	DHL Express can arrange for the shipper or a third party to be billed for any duties and taxes payable at destination, rather than the receiver of the shipment being billed. Charges apply whenever the shipper requests that duties, taxes or other regulatory fees be paid outside of the destination country.	Per shipment	26.20 USD
Shipment Preparation	This is a convenient, fast and reliable service for seasonal or irregular shipments that require extra resources for their preparation. DHL manages the entire process of waybill preparation, content selection, labelling and packaging, then sends the shipments to the designated domestic or international business addresses.	Per shipment	27.30 USD
Shipment Insurance	We recommend this comprehensive protection for your valuable or personal shipments, giving you peace of mind in the unlikely event of physical damage or loss.	By shipment value	12.06 USD or 1% of insured value per shipment
Extended Liability	If you are sending valuable documents such as passports, visa applications or regulatory certificates you can extend the DHL standard liability with this service. It provides coverage and compensation in the case of loss or damage.	Per shipment	4.20 USD
Change of Billing	At the account holder's request, a change in billing can be applied by crediting one invoice and then re-invoicing the same amount to an account number other than the one marked on the waybill.	Per invoice	35.00 USD
Neutral Delivery	This service allows for the delivery of non-document shipments, without any value of the product being shared or exposed to the receiver, since the commercial invoice is removed prior to delivery.	Per shipment	24.10 USD

SURCHARGES

In order to maintain a consistently high level of service, in specific circumstances DHL Express levies a surcharge for exceptional activities, ensuring that these surcharges are fair for all of our customers.

Name	Description	How we charge	Additional Charge
Remote Area	This surcharge applies when a shipment is collected from, or delivered to a location that is distant or difficult to serve. The Remote Area surcharge applies to international and domestic shipments.	Per shipment	27.30 USD per shipment or 0.27 USD per lb, if higher
Overweight Piece	A fixed surcharge is applied to every piece, including a pallet that exceeds a scale or volumetric weight of 70 kg. The Overweight Piece surcharge applies to domestic and international shipments.	Per piece	94.00 USD
Oversize Piece	This fixed surcharge applies to every piece, including a pallet, with a single dimension in excess of 120cm. The Oversize Piece surcharge applies to domestic and international shipments.	Per piece	94.00 USD
Non-Stackable Pallet	This fixed surcharge is applied to every pallet within a shipment that cannot be stacked, either on request by the shipper, or because of its shape, content or packaging. This surcharge applies to domestic and international shipments.	Per pallet	176.00 USD
Dangerous Goods	Under some circumstances, DHL can carry acceptable quantities of dangerous goods or hazardous materials. Packages containing dangerous goods or hazardous materials will be assessed a service charge. Additional charges may also apply.		
Full Dangerous Goods		Per shipment	94.00 USD
Dangerous Goods in Excepted Quantities	This fixed surcharge is applied per shipment when the handling and transportation of shipments involves substances and commodities that are in Excepted Quantities in compliance with IATA Dangerous Goods Regulations.	Per shipment	7.30 USD
Dry Ice UN1845	A service charge will be applied for the handling and transportation of Dry Ice UN1845, which is used as a freezing agent for non-dangerous goods.	Per shipment	13.60 USD
Lithium Batteries	A surcharge may apply per shipment when the handling and transportation of shipments involves Lithium Ion or Lithium Metal batteries compliant with the appropriate IATA Packing Instructions 966, 967, 969 and 970, Section II.		
Lithium Batteries Section II (PI966, PI969)		Per shipment	7.35 USD
Lithium Batteries Section I, II (PI965)		Per shipment	94.00 USD
Dangerous Goods in Limited Quantities	A surcharge is applied per shipment when the ground handling and transportation of shipments involves substances and commodities that are in Limited Quantities (LQ) in compliance with ADR regulations and which are restricted from air transportation. Such dangerous goods are restricted to no more than 30kg per piece and are accepted from approved Shippers only.	Per shipment	27.30 USD
Restricted Destination	A surcharge applies when shipping to a destination country that is subject to trade restrictions imposed by the UN Security Council. Countries in scope: Central African Republic, Democratic Republic of Congo, Iran, Iraq, North Korea, Lebanon, Libya, Somalia, Syria, and Yemen.	Per shipment	35.00 USD
Elevated Risk	A surcharge is applied when shipping to a destination country, DHL is operating at elevated risk due to continuous state of war, civil unrest, or continuous threats from terrorism. Destination countries affected: Afghanistan, Iraq, Libya, Mali, Niger, Sudan, Syria and Yemen.	Per shipment	23.00 USD

Valid: January 1, 2020

All services may not be available in all areas.

Services are subject to DHL Terms and Conditions, as published at [logistics.dhl](https://www.dhl.com/logistics) and/or as set forth on the waybill of the country of origin.